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Care guide for boarding your pets with DPAH

Thank you for choosing to trust us with your pets while you are away from home. Please read over a few tips to help both your pet and us during your pet's stay.

- **Medications:** All medications must be left in the prescribing bottles. This helps ensure the correct and accurate dose is being given.
- **Own food:** If your pet has his/her own food, please have it in a sealed container or labeled Ziplock baggies. We will not accept open bags of food. There is a refrigerator and microwave available for pet's food if necessary.
- **Belongings:** Due to our heavy load of daily laundry, we are unable to take in large comforters, thick blankets or pet beds. We provide freshly laundered towels and bedding.

For pet safety we do ask that toys be kept at home as some toys can be a choking hazard.

We feed Purina dry Pro-plan food for our canine guests and Purina dry Pro-plan for our feline guests. These foods are highly digestible and support GI health during times of stress. We provide stainless steel food and water bowls because they are sanitary and are non-allergenic. Soft bedding is also provided for your pets.

We offer some additional services to help make your pet's stay with us more enjoyable.

- Extra Individual Playtime or Group Play where they can make new friends- ask about pricing
- Bedtime Snack with extra cuddles- ask about pricing
- Bath- includes a nail trim and ear cleaning- Price based on size of pet
- Full grooming- Please schedule in advance because our two groomers typically book quickly.

Baths are done in the morning, Monday through Friday only. Please plan to pick up after 12pm. If you have requested a bath and your pet is going home on the weekend, their bath will be done on Friday.

For the health of all our pets we require the following vaccines to be up to date:

For Dogs we require - Rabies, Distemper, Hepatitis, Parainfluenza, Parvo (DHPP), Bordetella & Canine Influenza

For Cats we require- Rabies & Feline Viral Panleukopenia, Rhinotracheitis, Calici (FVRCP)

Please feel free to call us if you have any questions or concerns during your pet's stay.

Our technicians will do a health check entrance exam upon your pet's arrival. In effort to keep our facility flea free our technicians will administer flea medication to any pet with signs of external parasites at the owner's expense. Our Pet Care staff watch closely for signs of illness and notify our veterinarians for evaluation and treatment. We will always try to contact you or your emergency contact to discuss recommended treatments. Your pet's health always comes first, and you will be responsible for medical services provided.

You can expect us to care for your pets as if they were our own.